

LIMITED WARRANTY

HANGZHOU HPWINNER LIGHTING EQUIPMENTS CO., LTD ("HPWINNER") warrants that all LED lights and LED modules that produced by HPWINNER, when properly installed and maintained under normal service in environment described in Installation Instructions, be free from defects in material or workmanship during the warranty period. HPWINNER ensures all warranty procedures, repairs and reimbursements will be carried out according to the terms listed below:

HPWINNER WILL NOT HONOR ANY CLAIMS FOR THE REPLACEMENT OF PRODUCTS, COMPONENTS, OR COSTS OF REPAIR IF THE CUSTOMER PROJECT INFORMATION FORM IS NOT FULLY COMPLETED AND CONFIRMED BY HPWINNER. CUSTOMER PROJECT INFORMATION FORM MUST BE SUBMITTED TO WARRANTY@HPWIN.COM AND CONFIRMED BY HPWINNER.

Based on quality warranties of major raw materials and components provided in the LED industry, in line with the LED product warranty requirements of Design Lights Consortium and Energy Star certification requirements, HPWINNER warrants the LED lighting products for the performance and periods listed below:

1. Modular LED Lights (including LED Street Lights, LED Tunnel Lights, LED High Bay Lights and LED Flood Lights) for a period of five (5) years.
2. LED Modules for a period of five (5) years.
3. LED driver for a period of five (5) years.
4. Fixture housings against cracking or breakage for a period of ten (10) years.
5. Other components manufactured by HPWINNER not mentioned above for a period of five (5) years.

HPWINNER will undertake related responsibility if warranty issues arise during the warranty period.

Warranties will not be honored if the conditions of installation, maintenance, and/or operation have

not been in compliance with product instructions and specifications.

At HPWINNER's option, any product proven to be defective within the warranty period, under normal operation conditions, will either be repaired or replaced. With prior written approval from HPWINNER, HPWINNER will refund reasonable labor costs involved with replacing defective components that are manufactured by HPWINNER and that fail within the first one (1) year of the warranty period, up to but not to exceed \$80.00/fixture. HPWINNER reserves the right to get competitive quotes for such labor, and to select the appropriate contractor for repairs in the field. HPWINNER reserves the right to use new, refurbished, repaired, reconditioned, or re-manufactured parts or products in the warranty repair process. Such parts and products will be comparable in function and performance to an original part or product, as determined by HPWINNER in their sole discretion, and warranted for the remainder of the original warranty period.

HPWINNER WILL NOT HONOR ANY CLAIMS FOR THE COST OF REPAIR WITHOUT PRIOR WRITTEN APPROVAL FROM HPWINNER.

This warranty only covers items manufactured by HPWINNER. It does not cover products purchased where HPWINNER's warranty is specifically excluded from the purchase price. HPWINNER does not warrant any equipment and/or components manufactured by others; these items carry the warranty of their respective manufacturers, if available.

ELIGIBILITY – Customer must notify HPWINNER in written or electronic transmission, through the original seller or distributor, within 60 days after discovery of the defect. Warranty extends to the original buyer only. Proof of purchase including the original product description is required. Warranty period begins at the date of receipt of products and is only valid after customer project form is submitted online and validated.

MODIFICATIONS - Any modification to HPWINNER's products, including but not limited to, any re-fabrication with aftermarket components that directly affect the performance of the light fixture, will void the warranty. Using the product in a fashion not consistent with the approved specifications and installation instructions voids the warranty.

PROPER HANDLING AND STORAGE - HPWINNER shall claim the warranty as it relates to the fixture housings to be null and void, if the housing fails due to circumstances beyond HPWINNER's control, including but not limited to, damage during shipping, handling, unpacking, or installation; damage caused by moisture or other contaminants entrapped between protective packaging materials and coated surface, thus constituting improper storage, prior to placement in service, or any other such occurrences beyond HPWINNER's control.

CAUSTIC OR CORROSIVE ENVIRONMENTS - Fixtures manufactured by HPWINNER may be damaged by highly caustic or corrosive environments. Such environments may include, but are not limited to, chemical processing facilities, highly watered or fertilized environments, and car washes. While many of HPWINNER's products can be properly applied in these locations, their useful life, including the painted surfaces, may be reduced due to the conditions found in these harsh environments. HPWINNER cannot warrant its products against these severe conditions.

WARRANTY APPLIES - This warranty only applies to products that are installed and used in compliance with all applicable local, state, and national safety regulations and codes in North America. HPWINNER will not warrant, repair, replace, or refund labor for products damaged due to improper installer connections, power surges, improper power supply, induced vibration, harmonic oscillation or resonance associated with air movements around the product, assembly errors, damage or failure caused by acts of God, lightning stroke, vandalism, civil disturbances, falling objects, external forces, explosion, fire, misuse or abuse in application, or any other such occurrences beyond HPWINNER's control.

* During the warranty period visible exterior-surface cosmetic defects in paint and material finishes (described as chips, pitting, corrosion, chalking/fading) and other surface deterioration not exceeding 15% loss of the surface is normal aging for the finish used, and is not covered by warranty.

** For Products installed within 5km from the sea side, corrosion of Products is covered by warranty only in the event that Products are offered with HPWINNER's Coastal Finish solution.

THIS LIMITED WARRANTY IS VOID IF THE PRODUCT IS NOT USED FOR THE PURPOSE FOR WHICH IT WAS DESIGNED. THERE ARE NO EXPRESS OR IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE, OR FITNESS FOR PARTICULAR PURPOSE, EXCEPT AS STATED HEREIN. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION SET FORTH IN THIS DOCUMENT. CLAIMANTS SHALL NOT BE ENTITLED TO CONSEQUENTIAL OR OTHER DAMAGES BUT ARE LIMITED TO THE RECOVERY SET FORTH HEREIN.

RIGHT TO EXAMINE – HPWINNER reserves the right to examine all products and/or any associated component(s) to determine the cause of failure and pattern of usage. HPWINNER reserves the right to be the sole judge as to whether any items and components are defective and/or covered under this warranty.

CHANGES – This warranty is effective for purchases of product on or after the effective date set forth below. HPWINNER reserves the right to make modifications or changes to any of the products, pricing, Limited Warranty, and Terms and Conditions without prior notice. This warranty is exclusive in lieu of all other warranties, whether written, oral, expressed, or implied, and shall constitute the sole and exclusive remedy of Buyer and liability of HPWINNER. HPWINNER is not liable or does not warrant the installers, and their installation of HPWINNER's products that are not sold as a "consumer product" under 15U.S.C. 2301.